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| <p>PATIENT SATISFACTION <i>Newmann and Pfettscher (adapted from KDQOL)</i></p> |
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1. Think about the care you receive for kidney dialysis. In terms of your satisfaction, how would you rate the interest shown in you as a person?

| | <i>(Circle One Number)</i> <u>By your doctor</u> | | <i>(Circle One Number)</i> <u>By your dialysis staff</u> |
|--------------|-----------------------------------------------------|--|-------------------------------------------------------------|
| Very poor... | 1 | | 1 |
| Poor... | 2 | | 2 |
| Fair... | 3 | | 3 |
| Good... | 4 | | 4 |
| Very good... | 5 | | 5 |
| Excellent... | 6 | | 6 |
| The best... | 7 | | 7 |

2. How TRUE or FALSE is each of the following statements?

| | <u>Definitely True</u> | <u>Mostly True</u> | <u>Don't Know</u> | <u>Mostly False</u> | <u>Definitely False</u> |
|------------------------------------------------------------------|------------------------|--------------------|-------------------|---------------------|-------------------------|
| a. My doctor encourages me to be as independent as possible | 1 | 2 | 3 | 4 | 5 |
| b. My doctor supports me in coping with my kidney disease | 1 | 2 | 3 | 4 | 5 |
| c. Dialysis staff encourages me to be as independent as possible | 1 | 2 | 3 | 4 | 5 |
| d. Dialysis staff supports me in coping with my kidney disease | 1 | 2 | 3 | 4 | 5 |