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| <p><b>PATIENT SATISFACTION</b><br/> <i>(adapted from DiMatteo and Hays)</i></p> |
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| <p>To what extent do you agree with the following statements:</p> |
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|   | Strongly<br>Disagree | Slightly<br>Disagree | Neutral | Slightly<br>Agree | Strongly<br>Agree |
|---|----------------------|----------------------|---------|-------------------|-------------------|
| This doctor really cares about me as a person. I'm not just part of his/her job.        | 1                    | 2                    | 3       | 4                 | 5                 |
| This staff really cares about me as a person. I'm not just part of their job.           | 1                    | 2                    | 3       | 4                 | 5                 |
| This doctor always treats me with a great deal of respect and never "talks down" to me. | 1                    | 2                    | 3       | 4                 | 5                 |
| This staff always treats me with a great deal of respect and never "talks down" to me.  | 1                    | 2                    | 3       | 4                 | 5                 |

**Final Questions**

Please write your answers to the following two questions on the lines below. You may continue on the back if you wish.

**1. Were there any questions in this questionnaire that were irrelevant to your quality of life?**

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**2. Is there anything important to your quality of life that was not asked about in this questionnaire?**

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Time interview ended \_\_\_\_\_

Dialysis shift patient on \_\_\_\_\_

**Interviewer's assessment**

Was the patient cooperative?                      Yes                      No

Were family members present during the interview?    Yes                      No

Were there frequent interruptions during interview?    Yes                      No

How would you rate the patient's level of function?

Poor

Fair

Good

Very Good

Excellent